

# 2018 Feedback Survey Parent Scorecard

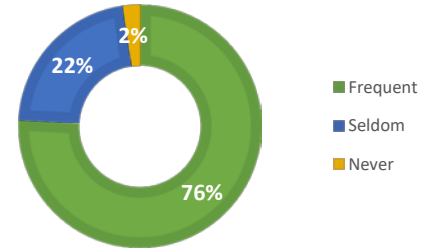
The 2018 Parent Feedback Survey collected parent perceptions regarding school service, environment, safety, and academics as feedback on the District's general performance.

## Number of Survey Participants

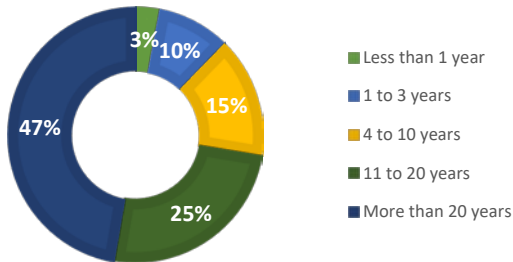


**Parents**  
6,239

## Reported Frequency of Contact with Schools



## Reported Length of Polk County Residence



## General Perception of District Based on Media

	2018	2017	Change
Social Media (Facebook, Twitter, blogs, etc.)	4.06	3.81	↑
Television & Radio	3.78	3.61	↑
Newspapers	3.71	3.59	↑
School District Website (www.polk-fl.net)	4.40	4.30	↑
Word of Mouth	3.68	3.53	↑

## Perception of Schools

	2018	2017	Change	
<b>Service</b>	I believe school staff respond to me in a timely manner.	4.15	3.99	↑
	I believe school staff stay in touch with me through letters, events, phone calls, and/or emails.	4.14	4.00	↑
	I believe school staff are available to assist me when I need help.	4.17	4.02	↑
<b>Environment &amp; Safety</b>	I believe school staff care about students at this school.	4.22	4.03	↑
	I believe school staff embrace cultural diversity at this school.	4.12	3.96	↑
	I believe I am welcome and respected at this school.	4.21	4.07	↑
	I believe this school provides a safe learning environment.	4.15	4.03	↑
	I believe rules are applied consistently to all students.	3.85	3.71	↑
	I believe this school maintains a clean and tidy appearance.	4.24	4.11	↑
	I believe the Polk County Public School District's bus service is satisfactory.	3.51	3.52	↓
<b>Academics</b>	I believe school staff hold students to high academic standards.	4.15	3.98	↑
	I believe school staff use different ways to help students learn.	4.04	3.88	↑
	I believe this school offers a wide selection of courses and after-school programs.	3.87	3.69	↑
	I believe school and district leadership provide quality teachers.	4.01	3.85	↑
	I believe this is a good school.	4.19	4.01	↑

## Perception of the District

	2018	2017	Change	
<b>Resources</b>	I believe the Polk County Public School District maintains clean and tidy facilities.	3.95	3.87	↑
	I believe the Polk County Public School District's bus service is satisfactory.	3.51	3.52	↓
	I believe the Polk County Public School District makes responsible financial decisions.	3.27	3.20	↑
	I believe the Polk County Public School District receives adequate funding.	2.66	2.64	↑
	I believe the Polk County Public School District operates with financial transparency.	3.26	3.14	↑
<b>Performance</b>	I believe the Polk County Public School District effectively implements programs to raise student achievement.	3.60	3.48	↑
	I believe the Polk County Public School District provides opportunities for parents and the community to become involved in schools.	3.94	3.81	↑
	I believe graduates of the Polk County Public School District are prepared for college and/or the workforce.	3.59	3.49	↑
	I have a positive perception of the Polk County Public School District.	3.64	3.52	↑

Note: Ratings based on a scale of 1.00 to 5.00

- score < 3.0
- score between 3.0 and 3.9
- score > 4.0